

Dentist HANDBOOK



the DeltaSelect USA
TRICARE

RETIREE

DENTAL *program*

 **DELTA** USA®

DDP★DELTA

★ Participation & Fees

Participation in the DeltaSelect USA network does not require or affect any participation you may have in networks of local Delta Dental Plans. The TRICARE Retiree Dental Program fee schedule and processing policies are designed solely for this program. However, we do encourage you to consider participating as a Delta dentist with your local Delta Plan.

The DeltaSelect USA program and network were designed for the benefit of Uniformed Services retirees. However, DeltaUSA may offer the program to organizations with similar needs in the future. If you no longer wish to participate in the DeltaSelect USA programs, your participation agreement gives you the right to terminate your participation at any time (with 90 days written notice).

Benefits and reimbursement

Details of covered services can be found in the Policies and Procedures section of this handbook. Note that as a DeltaSelect USA Dentist, you will receive payment direct to your office – you collect only the patient's portion (copayments, etc.) from your patients.

Benefits are not assignable to non-participating dentists. If you decide not to participate, you will need to collect your fees from the patient; our reimbursement to the patient will be based on an out-of-network fee schedule.

By signing the DeltaSelect USA Network Participation Agreement, you agree that the fees charged for covered services provided to enrollees under the TRICARE Retiree Dental Program will not exceed the lesser of:

- your Usual, Customary and Reasonable (UCR) fees accepted under the terms of your UCR fee agreement, if any, with your local Delta Dental Plan,

- the fees submitted on the claim, or
- the fees shown on the most recent applicable TRICARE Retiree Dental Program Schedule of Allowances.

Accepting the TRICARE Retiree Dental Program fee schedule does not affect the fees you may charge enrollees of other Delta Dental programs or any other term of agreement with a local Delta Dental Plan.

Dentists who have not signed the DeltaSelect USA Network Participation Agreement are considered out-of-network dentists. When services are rendered by an out-of-network dentist, payment by Delta is made to the patient. The amount payable by the plan for services performed by an out-of-network dentist may be less than if they had been provided by a DeltaSelect USA Dentist.

Full details of participating dentist responsibilities are specified in the participation agreement, but briefly, DeltaSelect USA Dentists who treat enrollees in the TRICARE Retiree Dental Program agree:

- To complete the dentist's portion of the claim form at no charge and to submit the claim to DDP★Delta (via mail or electronically). *Claims are sent to DDP★Delta, not to the local Delta Plan.*
- To accept payment directly from DDP★Delta.
- To accept the DDP★Delta payment and any patient copayment, as determined by DDP★Delta, as the total payment for covered benefits.
- To collect applicable copayments from patients for covered services, as determined by DDP★Delta.
- To follow the program policies and participate in the quality assurance programs established by DDP★Delta or the federal government.

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★ **Introduction**

The DeltaSelect USA/TRICARE Retiree Dental Program is the first dental program authorized by the U.S. government for over four million Uniformed Services retirees and their families.

The Department of Defense awarded the five-year contract to Delta Dental Plan of California making it the sponsoring Delta Plan. Delta Dental Plan of California has a contract with DeltaUSA for use of the DeltaSelect USA network. DeltaUSA is a nonprofit corporation that is part of the Delta Dental system. DeltaUSA neither underwrites nor administers DeltaSelect programs. Administration and underwriting are the responsibility of the Delta Plans.

All claims processing for the DeltaSelect USA/TRICARE Retiree Dental Program will be carried out in Sacramento, California by DDP★Delta, the name given to Delta Dental Plan of California's Uniformed Services Dental Programs division.

You may recall DDP★Delta's administration of a dental program for active duty Uniformed Services family members a few years ago, called the Family Member Dental Plan (FMDP). The new DeltaSelect USA/TRICARE Retiree Dental Program has different benefits and guidelines. However, many of the same Delta people were involved in the administration of that earlier plan.

Eligible retirees may seek care from any licensed dentist. Program information stresses that receiving treatment from a DeltaSelect USA Dentist will save time and money.